



# NUANCE

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## CASE STUDY

### Santa Clara County District Attorney's Office goes "Paperless" with OmniPage® Professional 16

Organization Utilizes Nuance's Superior OCR Solution to Transform Scanned Documents into Searchable PDFs and Save Hundreds of Thousands of Dollars

#### CHALLENGE

Improve legal organization's efficiency by digitizing documents, reducing the cumbersome and manually intensive process of handling and archiving paper.

#### STRATEGY

Set up an automated workflow using OmniPage OCR to scan image files and create searchable PDF documents.

#### RESULTS

Searchable PDF files save hundreds of hours and thousands of dollars. Locating key documents is now possible in seconds via computer, versus the tedious process of searching through cabinets full of paper.

Today government agencies continue to struggle with the productivity challenges of creating, sharing and working with paper and electronic documents. No matter the size of the organization, manual document processes represent the greatest barrier to enhanced operational efficiency and improved worker productivity. The connectivity and ease of information sharing enabled by the Internet offers both opportunities and challenges when it comes to the document lifecycle. Many have found that the ability to create and share documents electronically doesn't necessarily translate into increased productivity, since serious issues of working with documents still need to be overcome. In spite of the level of electronic sophistication few would believe that they have achieved the goals of a true "paperless office."

**"OmniPage has saved us hundreds of hours and thousands of dollars by automating the task of making the documents searchable."**

**David Ocampo  
Senior Paralegal  
Santa Clara County Office of the  
District Attorney**

David Ocampo is a Senior Paralegal for the Santa Clara County Office of the District Attorney in San Jose, California. He is assigned to the Economic Crimes Group ("E-Group") which includes the Consumer Protection Unit and Major Fraud Unit. As is the case with most government organizations today, the Santa Clara

County DA's office was inundated with paper on a daily basis. In an effort to reduce costs and make their information more easily accessible, the organization decided to "go paperless." According to Ocampo, "Our MIS group researched the available desktop OCR products in the market and found that OmniPage was constantly rated as one of the best OCR solutions. Because of this fact the organization purchased it without considering any alternatives."

The process they used for digitizing information before OmniPage wasn't very efficient. In most organizations, employees spend up to 1/3 of their work time looking for paper information they already have. Adds Ocampo, "The documents were typically scanned as Tagged Image Files. Now we create searchable PDFs of 1,000 to 10,000 + documents per day. OmniPage works for us because it has successfully OCR'd and transformed over 200,000 pages of paper into searchable PDF files.

## CASE STUDY **OMNIPAGE PROFESSIONAL 16 - SANTA CLARA DA**

These PDF files provide us a means to quickly identify key documents. The product has saved us hundreds of hours and thousands of dollars by automating the task of making the documents searchable.”

Several new key features in OmniPage Professional 16 include: digital camera OCR support, document redaction, customization of the processing interface with a choice of 3 different views, and conversion to the new Microsoft® XPS (XML Paper Specification) format. Ocampo also states, “Version 16 is more robust than 15 and it OCR’s thousands of pages faster and with better accuracy. I especially like the new legal pleading OCR zone layout. Earlier versions of

OmniPage sometimes had problems OCRing and converting legal pleading documents to the Microsoft Word format. The digital image (camera) OCR support is a good new feature. The forms capabilities and enhanced PDF functionality are excellent.”

To say the Santa Clara County DA’s office is pleased with the performance of OmniPage is an understatement. “OmniPage Professional 16 is the superior OCR product with unsurpassed technology and the fastest, most powerful features available. I am very pleased with the product. It has made my job easier and has saved me a lot of time so that I can be more productive.”

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